



HEALTHCAST SOLUTIONS®

SUCCESS STORIES

Galen Medical Group

OVERVIEW

Galen Medical Group of Chattanooga, TN was founded 1992 upon the mission of elevating the health of their community through multiple medical specialties providing excellent care.

Time is one of the most precious resources for healthcare professionals and having to type in passwords numerous times per day was frustrating and slowing down the staff at Galen Medical Group.

APPROACH

QwickACCESS™ was deployed for physicians and other staff members to quickly and securely login and logout of their unique Windows® 7 sessions.

By using QwickACCESS software and proximity badge technology, users simply “tap” their badge on an RFID reader connected directly to the workstation, thus eliminating the need to re-enter passwords multiple times per day. The “tap-over” feature also improves computer utilization in shared workstation environments. When a user approaches a workstation that has been left open by another user, all they need to do is tap their badge and they get their own unique session in seconds while simultaneously placing the previous user’s session in a disconnected state.

OUTCOME

QwickACCESS software automates fast and secure access to unique desktop sessions to help doctors and nurses provide the highest quality of care. *“We’ve increased user satisfaction by eliminating the frustration associated with manually entering passwords numerous times per day. We’ve also reduced helpdesk calls because users aren’t locking themselves out of the machines and the badge tapping workflow helps promote employee adherence to HIPPA regulations.”*

Galen Medical Group
Improves User Satisfaction
and Saves Time with
HEALTHCAST SOLUTIONS®
QwickACCESS™



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*Derek Spraker Director of IT
Galen Medical Group*